EDI FREQUENTLY ASKED QUESTIONS

EDI Testing

1. **What format should be used for 997s sent in response to BGE test transmissions?**
   997s should be in 4010 format and should include the following detail:
   - Ñ "A" – 997 Accept
     AK1, AK2, AK5, AK9 (preferred)
     AK1, AK9 (accepted but not preferred)
   - Ñ "E" – 997 Accept with Error
     AK1, AK2, AK3, AK4, AK5, AK9 (required)
   - Ñ "R" – 997 Reject
     AK1, AK2, AK3, AK4, AK5, AK9 (required)

2. **What is BGE's N1 segment format for outbound 814 transactions?**
   Outbound EDI 814 transaction:
   - Ñ N1*8S*BALTIMORE GAS AND ELECTRIC COMPANY*1*156171464**41

3. **What happens if an electricity supplier participating in EDI Testing does not complete testing in the allotted timeframe?**
   - Ñ If an electricity supplier participating in EDI testing does not respond to test transactions in a timeframe that indicates testing will be completed on schedule, BGE reserves the right to suspend testing with the delinquent supplier, move them to the end of the test queue, and begin testing with the next supplier in the test queue.

4. **What is the length of BGE's Account ID numbers/Choice ID numbers?**
   - Ñ BGE's Account ID numbers/Choice ID numbers are ten (10) digits long. In the test plan, there may be Choice ID numbers that contain leading zeroes. Please submit all ten (10) digits of a Choice ID number in your transaction(s). Do not use the customer's Account ID number when submitting an EDI transaction. You must submit the Electric Choice ID number.

EDI PRODUCTION

1. **What types of accounts are eligible for BGE's Electric Choice Program?**
    - Ñ All electric accounts are eligible, **except** the following:
        - o Private Area Lighting (PAL), and
        - o Electric Vehicles

2. **What is BGE's definition of a business day?**
    - Ñ For EDI processing, the standard business day consists of a five (5)-day work week, Monday through Friday inclusive ending at 5:00 p.m. Eastern time, excluding **BGE Holidays**. BGE has a few off-cycle "Saturday workdays" which occur on designated dates during the calendar year. BGE does not process enrollments, drops or changes on Saturday workdays. BGE will produce 867 transactions and process 810 transactions on Saturday workdays. For more information, contact the Electric Choice Program Unit.

3. **How are 867 and 810 transactions processed?**
    - Ñ BGE will post 867MU transactions to the GISB EDM service prior to 7:00 a.m. Eastern time each business day. For BGE Consolidated Bill Ready (LDC) accounts, BGE will expect the return of the corresponding 810 transaction within the three (3) business day window (i.e. by 5:00 p.m. Eastern time on day three (3).

4. **Is the supplier responsible for billing all taxes in the 810 transaction?**
    - Ñ Electricity suppliers are responsible for calculating, collecting and the remittance of applicable Maryland State tax for all products and services provided by them. For customers who are exempt from taxes, the supplier must procure any required tax exemption certificates from the customer.
    - Ñ BGE is responsible for calculating, collecting, and the remittance of gross receipt taxes, franchise tax, Maryland State taxes for distribution services, and local energy taxes.

5. **For a given batch day, when will BGE make its last pull from its GISB EDM service?**
   - Ñ BGE will make its last pull from the GISB EDM service at 5:00 p.m. Eastern time. Transactions received in the GISB EDM service after 5:00 p.m. will not be processed in that evening's batch run.

6. **For a specific business day, when will BGE make its first push to its GISB EDM service?**
   - Ñ BGE will normally transmit outbound 814, 867, 820 and 824 transactions from the latest batch run to the GISB EDM service by 7:00 a.m. Eastern time.

7. **What if a supplier submits an enrollment or drop transaction in error?**
   Suppliers can reverse an enrollment or drop transaction by submitting one of the following transactions:
   - Ñ To reverse a drop submitted in error, suppliers can send an enrollment transaction with a REF*1P of "EB1". Reversal transactions must be submitted within two (2) business days of the original drop request.
   - Ñ If a supplier receives an outbound "CHA" drop transaction and feels that they should remain the active supplier, an enrollment with a REF*1P of "EB2" can be submitted to reinstate the supplier relationship. This must be submitted within two (2) business days of the original "CHA" drop request.
   - Ñ To reverse an enrollment submitted in error, suppliers can send a drop transaction with a REF*1P of "EB3". Reversal transactions must be submitted within two (2) business days of the original enrollment request.

8. **What bill options will BGE support?**
   - BGE supports DUAL Billing and BGE Consolidated Bill Ready (LDC) via EDI. BGE does not support Rate Ready as an option for Electricity Suppliers.
   - Type of accounts that **must** use the Dual Billing option:
     - o Street lights
     - o Unmetered traffic lights

- o EDI Billed Accounts – where customers have their BGE charges EDI billed.
- o Summary Billed Accounts – where customers have multiple accounts and receive a bill summary.

9. Can a supplier cancel their 810 transactions?
- A supplier can reverse their original 810 transaction by submitting an 810-17 transaction.   The 810-17 transaction is not connected to the account's billing window and can be sent at any time as long as the account remains active with BGE and the supplier is the active supplier of record. The supplier can rebill the account by using an 810-18 transaction.   An 810-18 transaction can only be submitted when the account's billing window is open.   BGE does not support 810 -01 transactions.
  (Please note an 810-18 is not to be used if an 810-00 is rejected. It should only be utilized after successfully submitting an 810-17 cancel.)

10. When does BGE send a Pro-active 824 transaction?
- BGE only sends Pro-active 824 transactions for Residential accounts. Commercial accounts will not receive a Pro-active 824 transaction.